pod POINT

Solo
Connection Guide

Contents
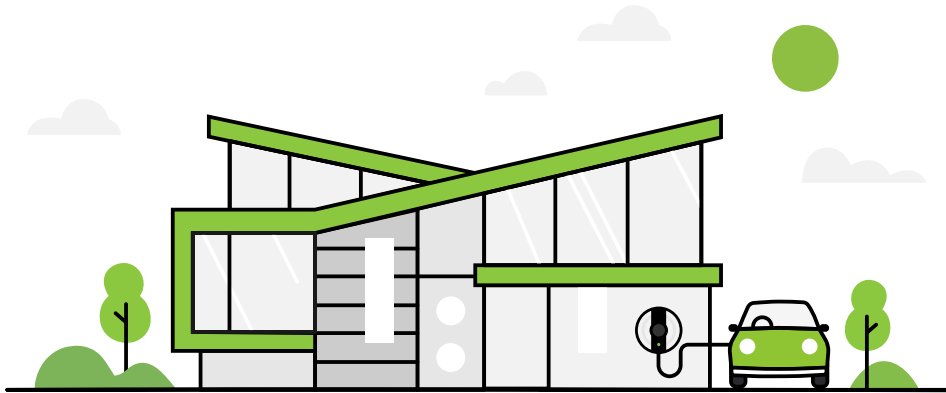
Your Solo is fast, safe and smart - but you'll need to have a strong and stable Wi-Fi connection to use the following features:

• Seeing your home charging activity in the Pod Point App.

• Remote charge scheduling.

• Receiving OTA software and feature updates.

In order to connect your Solo to Wi-Fi you'll need the latest hardware, these are typically installed in our homechargers after 01/2018.

If you'd like to upgrade your charger to a Solo, please contact us and we'll be happy to help.

Connect your Solo to Wi-Fi

Solo status light

Once the Solo is turned on, the status light on the front will illuminate white.

Note: Please have your Wi-Fi password ready and complete these steps whilst near to your Solo.

1

Turn the Solo off and on at the switch on the fuse box/consumer unit.

Scan for **podpoint** Wi-Fi network on a mobile device and press connect.

For Android device users: Press **YES** on the pop-up message.

2

Open you web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.

192.168.1.1
Or
192.168.101.1

3

Pick your home Wi-Fi network from the list and type the password.

Press **Connect**.

**Note:** Please pair the Solo to 2.4 GHz Wi-Fi networks only.

4

The new settings will take 15-30 minutes to activate. You can activate them immediately if you switch your charger **off and on** again. The Solo's status light should go blue with a short pink flash every few seconds.

If the status light remains white, you may need to restart the Solo again and verify the settings. If the connection is still unsuccessful, retry the process with a different device. If this still isn't working, contact support.

Disconnecting your Solo from Wi-Fi
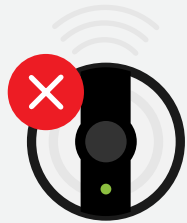
To disconnect your Solo from its current Wi-Fi network, please follow the steps below:

Note: Disconnecting your Solo from Wi-Fi is typically done if you are changing your Wi-Fi password, router, internet service provider or your charger has undergone a technical service.

1

Turn your router off using the **off/on switch** on the router.

If there is no switch on the router, turn it off by unplugging the charger.

2

Turn the Solo **off and on** again at the switch on the fuse box/consumer unit.

3

With any smart device or laptop that can connect to Wi-Fi, look for the **podpoint** Wi-Fi network while standing next to the Solo charger and press to connect.

4

Open you web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.
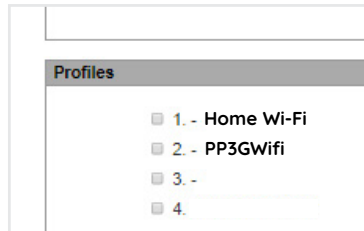
192.168.1.1/profiles_config.html

Or

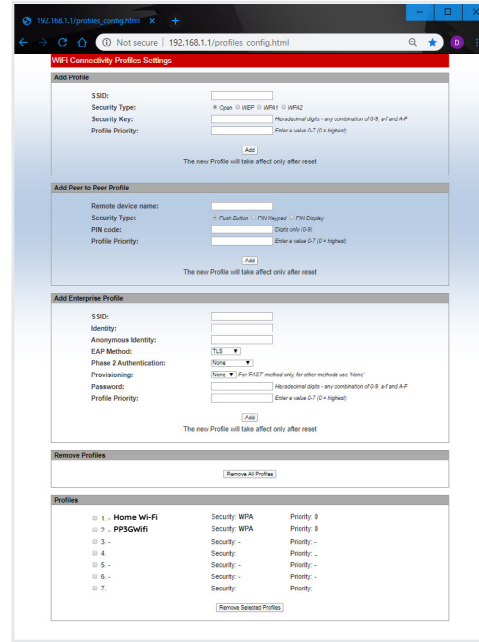**192.168.101.1/profiles_config.html**

Disconnecting your Solo from Wi-Fi

5

Scroll down to **Profiles** section and select all profiles except **PP3GWifi.**

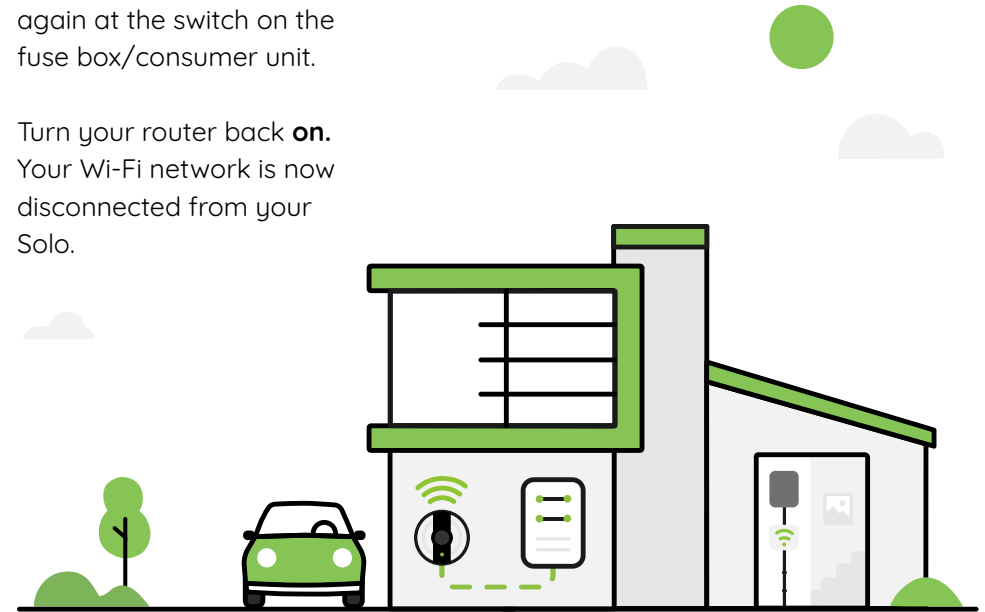Click on **Remove Selected Profiles** and save.

6

Turn the Solo **off and on** again at the switch on the fuse box/consumer unit.

Turn your router back **on.** Your Wi-Fi network is now disconnected from your Solo.

Using a temporary mobile hotspot

① Setup a hotspot on your smart device

Note: Your smart device must be in close proximity of the Solo to maintain connection. Using a hotspot is only a temporary solution for remote troubleshooting and cannot be used for Wi-Fi enabled features like Charge Scheduling.

iOS hotspot setup

Open the main settings menu on your phone.

Press **Personal Hotspot.**

Note: Some phone networks don't allow hotspotting on pay-as-you-go tariffs.
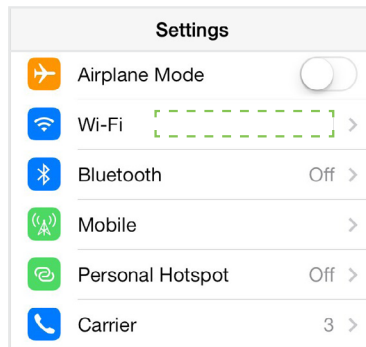
Toggle the switch next to Personal Hotspot to the **ON** position.

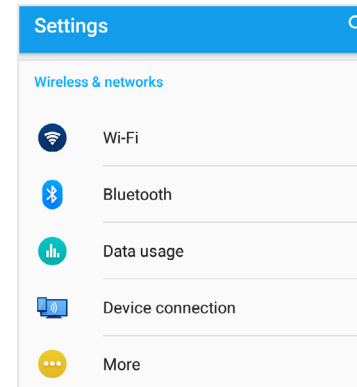On that same screen, you also have the option to edit the password for your hotspot.

Android OS hotspot setup

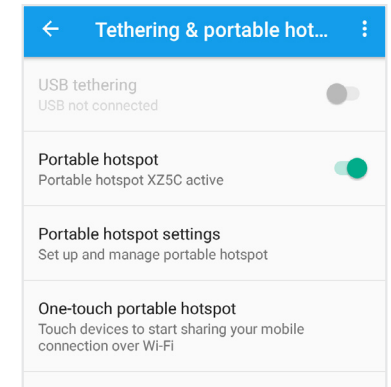Open the main settings menu on your phone.

Press **More** in the Wireless and Network section or press **Network & Internet** option, depending on your phone.

Then press the **Hotspot & Tethering** option.

Toggle the switch next to Wi-Fi hotspot or Portable hotspot to **ON**.

Press **Setup Wi-Fi hotspot** or **Portable hotspot settings** to manage name and password settings for your hotspot.

Using a temporary mobile hotspot

Turn the Solo **off and on** at the switch on the fuse box/consumer unit.
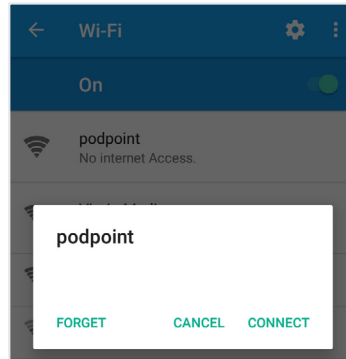
Go to Wi-Fi connection menu on your smart device and connect to the **podpoint** Wi-Fi network while standing next to the Solo.

For Android users, you need to press **CONNECT** on the pop-up message.

Note: Once connected, your hotspot will usually turn OFF.

< Settings	Wi-Fi
Wi-Fi	⬤
✓ podpoint Unsecured Network	🛜 ⓘ
MY NETWORKS	
Wi-Fi Network Secure	🔒 🛜 ⓘ
PUBLIC NETWORKS	
Public Wi-Fi Network	🛜 ⓘ

iOS

| ← Wi-Fi	⚙ ⋮
On	⬤
🛜 podpoint No internet Access.	

podpoint

FORGET   CANCEL   CONNECT

Android OS

Next, we have to pair the Solo to your hotspot. There are two ways to do this - if you have an additional smart device with a network connection (other than the one you have already used in this setup process) you can use this to pair the Solo with the hotspot - to do this, please **turn to page 13**.

If you do not have a second smart device to complete the pairing process (other than the device emitting the hotspot) please **turn to page 15.**
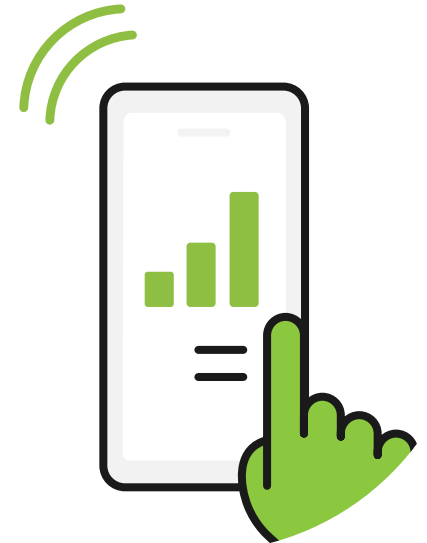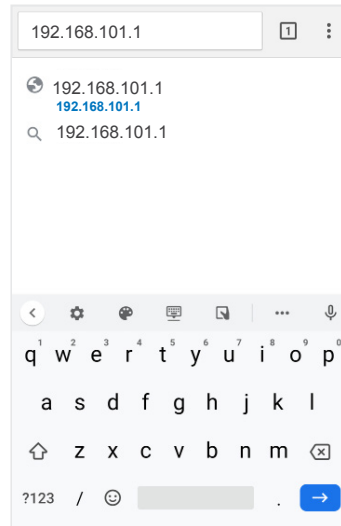
Using a temporary mobile hotspot

If you have a second smart device follow these steps:

Open you web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.
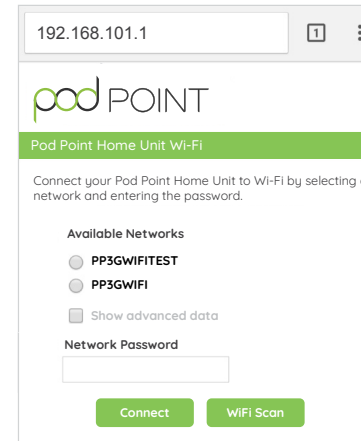
192.168.1.1
Or
192.168.101.1

Pick your hotspot from the list and type the password.

Press **Connect**.

The new settings will take 15-30 minutes to activate.

Alternatively, activate them immediately by switching your Solo **off and on** again at the switch on the fuse box/consumer unit.

Then continue to **page 16, step 7**.

Using a temporary mobile hotspot

If you do not have a second smart device follow these steps:

Open you web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.
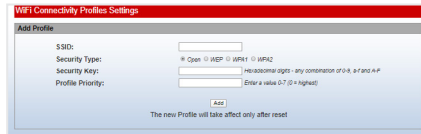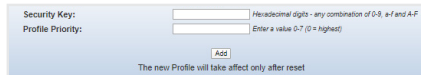
192.168.1.1/profiles_config.html

Or

192.168.101.1/profiles_config.html

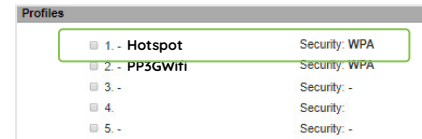Type the name of your hotspot in the **SSID** field and select **WAP2** for security type.

Type the password for your hotspot in the **Security key** field and set **priority to 1** and press **Add.** The page should refresh.

Scroll down and check that your hotspot has been added to the profile list.

Follow this final step to connect your Solo to your phone hotspot.

Turn on the hotpsot again by following the steps on page 09 and reset your Solo's Wi-Fi by turning the Solo **off and on** again at the switch on the fuse box/consumer unit.

The LED status light on the Solo should turn **blue flashing pink** if the connection to the hotspot is successful.
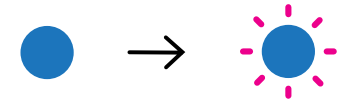
Note: Once connected, the Pod Point Solo will show up in your "connected devices list" (Android only), iOS devices do not yet support this feature, instead, a banner will show up at the top of your screen stating that the smart device has been connected.

Charge Scheduling and your Solo

You can adjust the default schedule to charge at desired times using the Pod Point App.

To use Charge Scheduling, you'll need to:

• Connect your Solo to your home Wi-Fi network (see page 03 for step-by-step instructions).

• Ensure you have downloaded the latest version of the Pod Point App and set up an account.

• Pair the Solo with your Pod Point Account in our app (visit pod-point.com/products/driver/app for a detailed app user guide).

Note: It can take up to 10 minutes for charging to start and end from the time set.

> To find out more about Charge Scheduling and your Solo's compatibility, go to our blog:
>
> pod-point.com/charge-scheduling
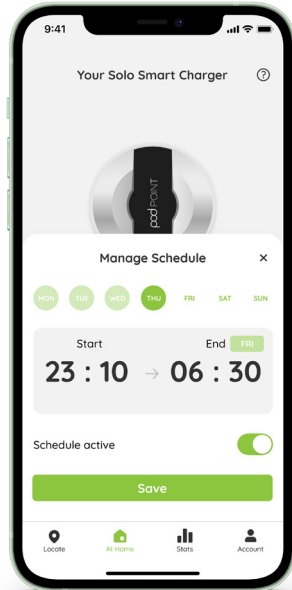
Pod Point Network

Start charging instantly with no subscription fees at over 3,000 bays on our public EV charging network across the UK and Ireland.

Download the Pod Point App now to explore our network and find your nearest charge point!

Or visit pod-point.com/network to learn more about our network.

• Fast and Rapid charging available on our network.

• Charge instantly with no RFID cards.

• Enjoy fair pricing with no subscription or connection fees.

• Compatible with all plug-in vehicle models.

• Charge your EV at hundreds of locations.
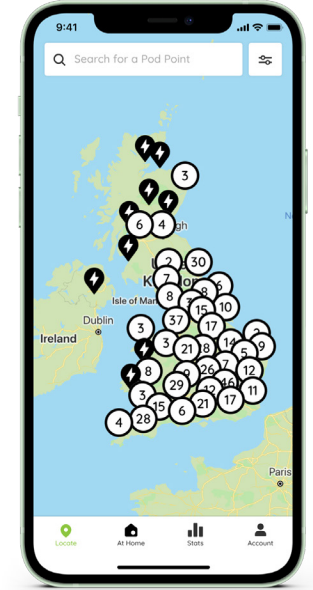
> No smartphone? No problem! Access our network by visiting: charge.pod-point.com

Need help?

Get in touch with our support team at:
pod-point.com/contact

Join our EV community

Say hello to thousands of other EV drivers by sharing a picture of your Solo and tag us on any of the channels below.

Need advice? The EV community is a knowledgeable and helpful bunch - just give them a shout, we were all new to charging once!

Search **Pod Point** on social media: