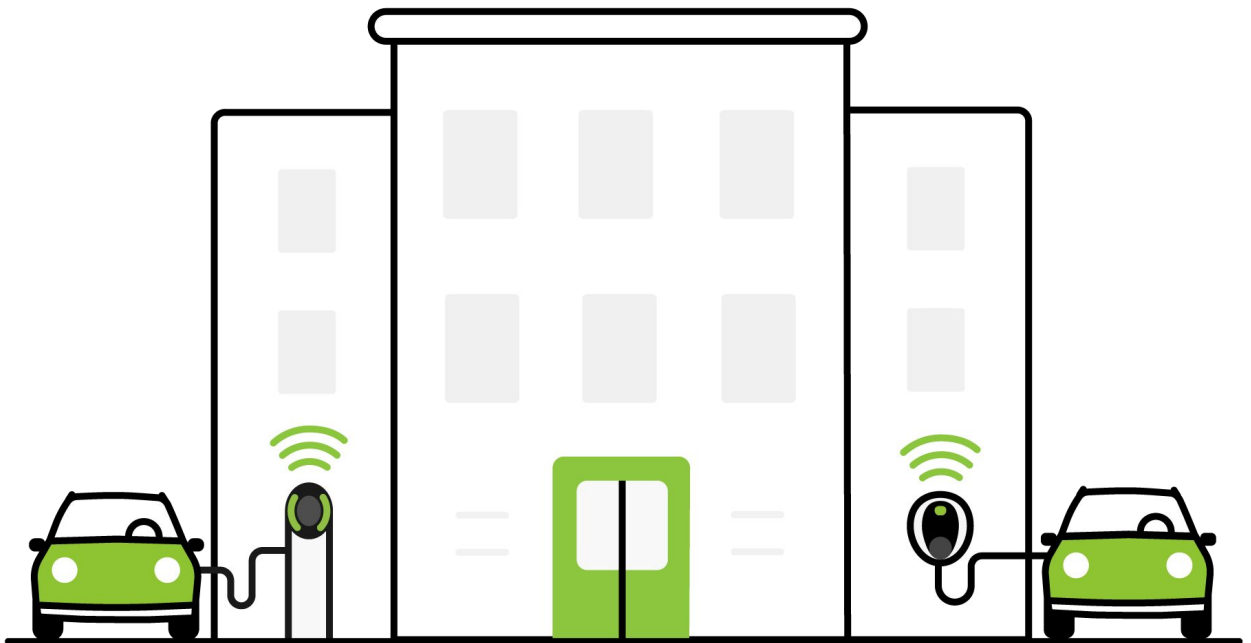


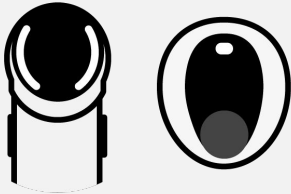
Charging

Solo 3 or Twin

Wi-Fi Connection Guide

-
- 02 Connect your Solo 3 or Twin to Wi-Fi
 - 05 Changing your Wi-Fi network
 - 07 Disconnecting your Solo 3 or Twin from Wi-Fi
 - 09 Using a temporary mobile hotspot
-





Status light

Once the charger is turned on, the status light on the front (or sides) will illuminate white.

Note: Please have your Wi-Fi password ready and complete these steps whilst near to your charger..

Please note: The app now provides step-by-step guidance on how to connect your domestic Solo 3 charger to Wi-Fi. To access these please click on the question mark in the At Home tab.

1 Turn the charger off and on at the switch on the fuse box/consumer unit.

Scan for **podpoint** Wi-Fi network on a mobile device and press **connect**.

Please note: This network will only be available for 10 minutes after turning the charger off and on.

For Android device users: Press **YES** on the pop-up message, if applicable.

2 Open your web browser, type in one of the following IP addresses - please try the sequence below and use all full stops.

If the first IP address does not work, please try the second one.

1

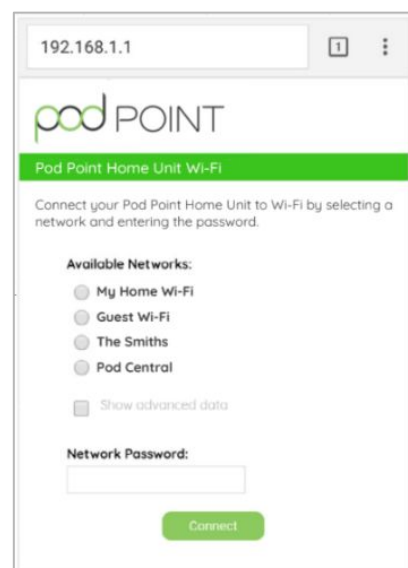
192.168.1.1

OR

2

192.168.101.1

3 If the **first** IP address works and you see the following screen, please turn to page 3. Otherwise, please turn to page 4.



Continued on next page →

4A Pick your Wi-Fi network from the list and type in the password.

Press **Connect**.

Note: Please pair the charger to 2.4 GHz Wi-Fi networks only.



5A The new settings will take 15-30 minutes to activate. You can activate them immediately if you switch your charger **off and on** again. The status light on the charger should go blue with a short pink flash every few seconds.



If the status light remains white, you may need to restart the charger again and verify the network credentials. If it still isn't working, contact support at pod-point.com/contact.



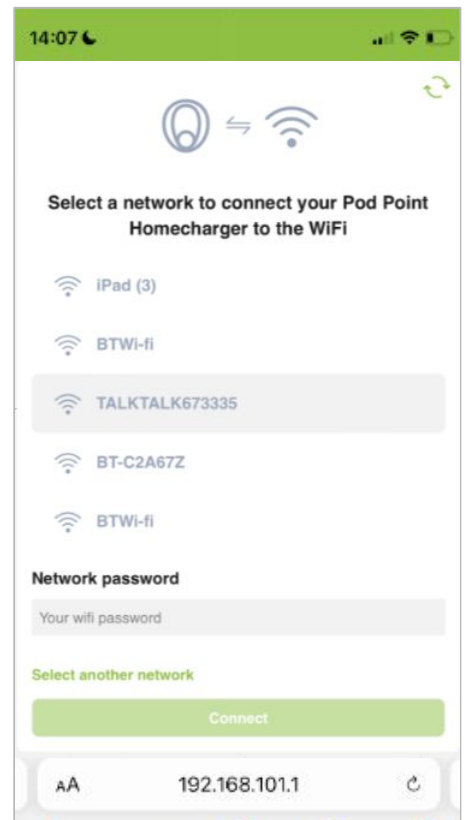
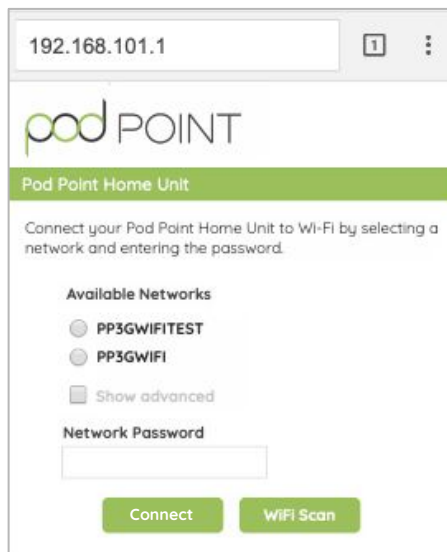
Tip: If you used the first IP address to set up your connection, follow instructions on page 7 to update your Wi-Fi network.

Continued on next page →

4B Pick your Wi-Fi network from the list and type in the password.

Press **Connect**.

Note: Only 2.4 GHz Wi-Fi networks will be displayed.



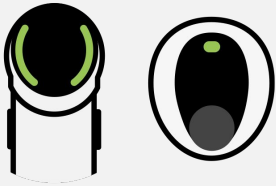
5B The status light on the charger should go blue with a short pink flash every few seconds within one minute of connecting to your Wi-Fi network.



If the status light remains white, you may need to restart the charger again and verify the network credentials. If it still isn't working, contact support at pod-point.com/contact.



Tip: If you used the second IP address to set up your connection, follow instructions on page 5 to update your Wi-Fi network.



When to change your Wi-Fi network

Note: You might need to update your Wi-Fi network settings when changing your Wi-Fi password, router, internet service provider or if your charger has undergone a technical service.

Some Solo 3 models require you to disconnect the charger before reconnecting to Wi-Fi. If the instruction below don't work, please go to page 7.

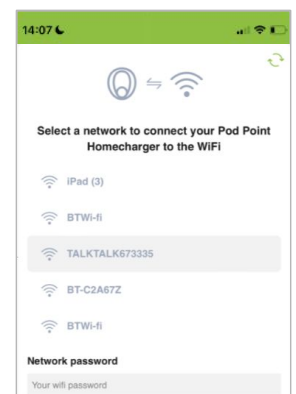
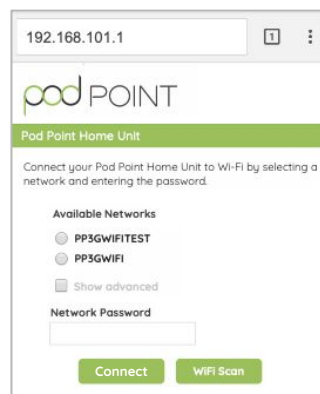
1 Turn the charger **off and on** again at the switch on the fuse box/consumer unit.

2 With any smart device or laptop that can connect to Wi-Fi, look for the **podpoint** Wi-Fi network while standing next to the charger and press to connect.



3 Open your web browser, type in the following IP address - if you can't access this IP address, please disconnect your Solo 3 or Twin from Wi-Fi (page 7) before connecting to a new Wi-Fi network.

192.168.101.1

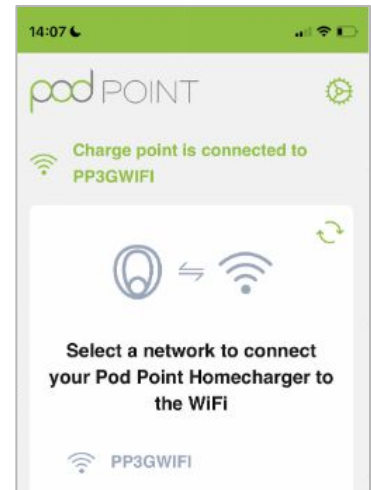


Continued on next page →

- 4 Pick your Wi-Fi network from the list and type in the password.

Press **Connect**.

Please note: The charger only works with 2.4 GHz Wi-Fi networks.



- 5 The status light on the charger should go blue with a short pink flash every few seconds within one minute of connecting to your Wi-Fi network.



If the status light remains white, you may need to restart the charger again and verify the settings. If the connection is still unsuccessful, retry the process with a different device. If this still isn't working, contact support at pod-point.com/contact.



When to disconnect your charger from Wi-Fi

Note: You might need to disconnect your Wi-Fi network when changing your Wi-Fi password, router, internet service provider or if your charger has undergone a technical service.

Some Solo 3s can't be disconnected from Wi-Fi. If you'd like to change the Wi-Fi connection, please follow the instructions on page 5 first.

- 1 Turn your router **off** using the off/on switch on the router.
If there is no switch on the router, unplug the router and **do not** plug it back in until step 6

- 2 Turn the charger **off and on** again at the switch on the fuse box/consumer unit.

- 3 With any smart device or laptop that can connect to Wi-Fi, look for the **podpoint** Wi-Fi network while standing next to the charger and press to connect.



- 4 Open your web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.

1

192.168.1.1/profiles_config.html

OR

2

192.168.101.1/profiles_config.html

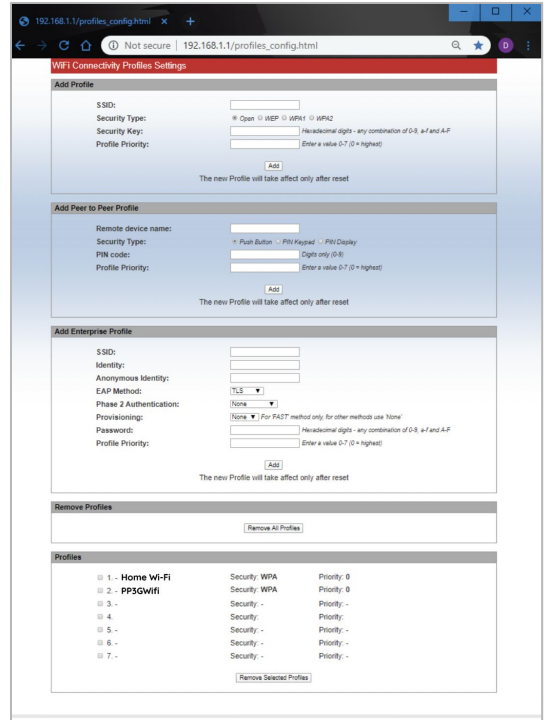
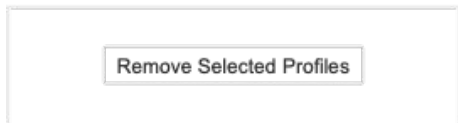
Continued on next page →

5

Scroll down to **Profiles** section and select all profiles except **PP3GWifi**.



Click on **Remove Selected Profiles** and save.



6

Turn the charger **off and on** again at the switch on the fuse box/consumer unit.

Turn your router back **on**.

Your Wi-Fi network is now disconnected from your Solo 3 or Twin.

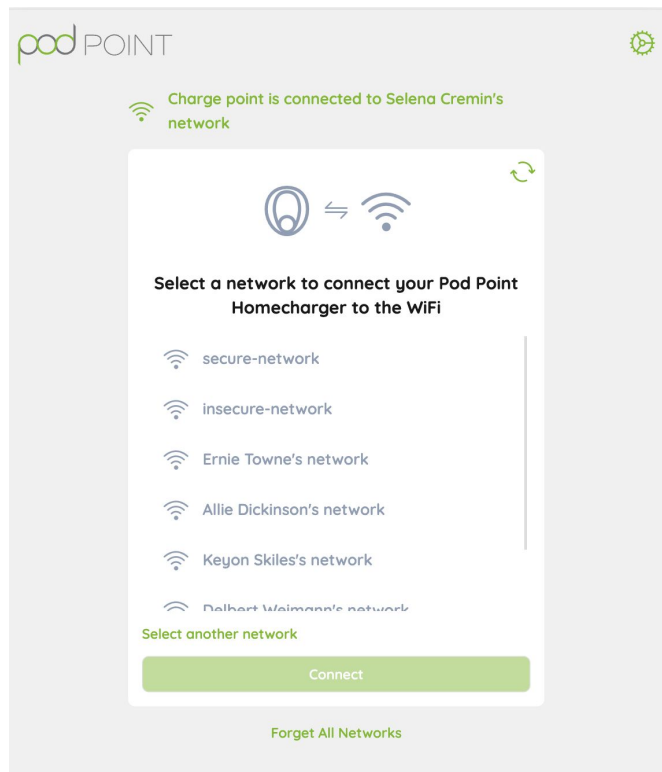
Deleting Stored Wi-Fi Credentials

Please note this feature is not available on some earlier models.

- 1 Turn off your Wi-Fi or router that the unit is currently connected to.
- 2 Turn the charger off and on at the switch on the fuse box/consumer unit.
Scan for **podpoint** Wi-Fi network on a mobile device and press **connect**.
Please note: This network will only be available for 10 minutes after turning the charger off and on.
For Android device users: Press **YES** on the pop-up message, if applicable.
- 3 Open your web browser, type in one of the following IP addresses - please try the sequence below and use all full stops.

192.168.101.1

- 4 Select the item labelled “**Forget All Networks**” at the bottom of the list to remove all stored Wi-F- router names and passwords.



1A Setup a hotspot on your iOS smart device

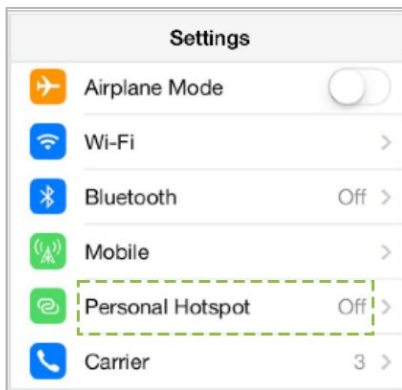
Note: Your smart device must be in close proximity to the Solo 3 or Twin to maintain connection. Using a hotspot is only a temporary solution for remote troubleshooting and cannot be used for Wi-Fi enabled features like Charge Scheduling.

iOS hotspot setup

Open the main settings menu on your phone.

Press **Personal Hotspot**.

Note: Some phone networks don't allow hotspotting on pay-as-you-go tariffs.



Toggle the switch next to Personal Hotspot to the **ON** position.

On that same screen, you also have the option to edit the password for your hotspot.



Android hotspot setup

1B Setup a hotspot on your Android OS smart device

Android OS hotspot setup

Open the main settings menu on your phone.

Press **More** in the Wireless and Network section or press **Network & Internet** option, depending on your phone.

Then press the **Hotspot & Tethering** option.

Toggle the switch next to Wi-Fi hotspot or Portable hotspot to **ON**.

Press **Setup Wi-Fi hotspot** or **Portable hotspot settings** to manage name and password settings for your hotspot.



Continued on next page →

2 Turn the Solo 3 or Twin **off and on** at the switch on the fuse box/consumer unit.

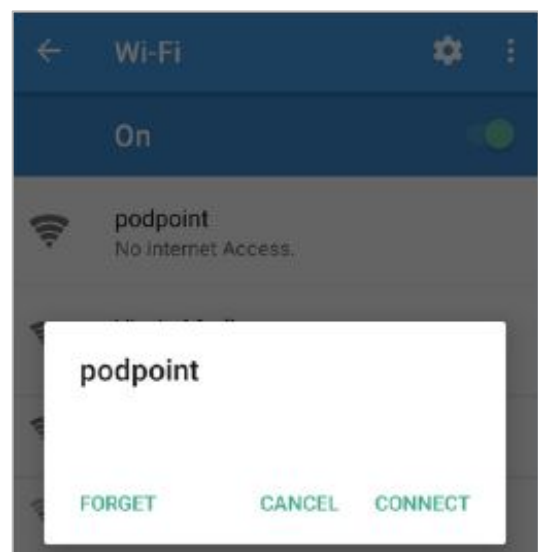
Go to Wi-Fi connection menu on your smart device and connect to the **podpoint** Wi-Fi network while standing next to the charger.

For Android users, you need to press **CONNECT** on the pop-up message.

Note: Once connected, your hotspot will usually turn OFF.



iOS



Android OS

(may look different based on version)

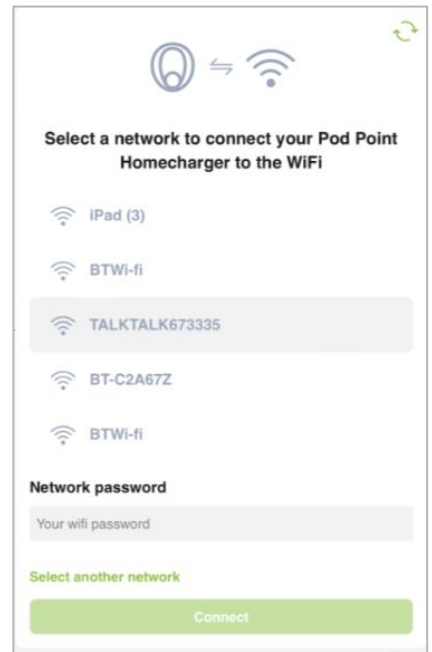
4 Open your web browser, type in the following IP address.

192.168.101.1

If you can see the screen on the right, please follow step 5A below.

If you can't see the screen on the right, please follow one of the two options below to connect to a temporary mobile hotspot.

1. If you have an additional smart device with a network connection (other than the one you have already used in this setup process) you can use this to pair the charger with the hotspot - to do this, please **turn to page 13**.
2. If you do not have a second smart device to complete the pairing process (other than the device emitting the hotspot) please **turn to page 14**.



5A Pick your hotspot from the list and type the password.
or

Click on "Select another network" and type the SSID name.

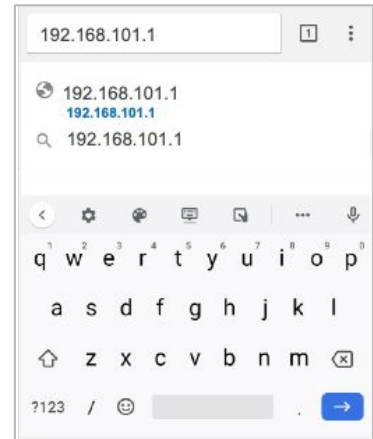
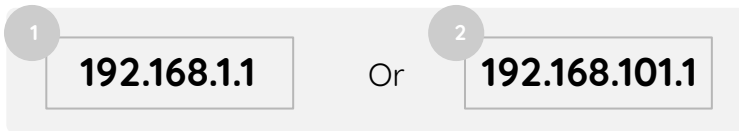
Press **Connect**.

6A The status light on the charger should go blue with a short pink flash every few seconds within one minute of connecting to your Wi-Fi network.

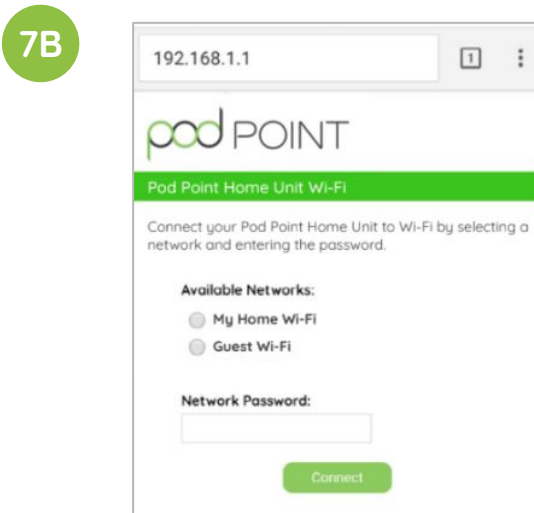


If you have a second smart device follow these steps:

5B Open your web browser on your second device (the one that is not emitting the hotspot) and type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.

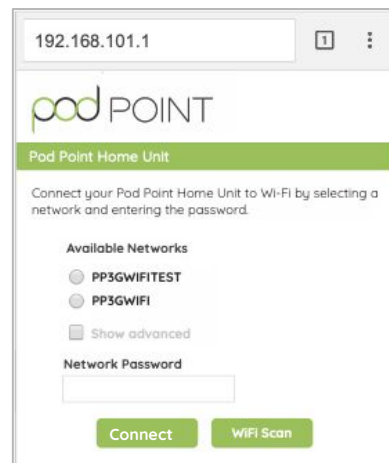


6B Pick your hotspot from the list and type the password. Press **Connect**. Depending on which IP address works (and which screen you see) the settings will be activated differently.



The new settings will take 15-30 minutes to activate.

You can activate them immediately if you switch your charger off and on again at the switch on the fuse box/consumer unit.



The status light on the charger should go blue with a short pink flash every few seconds within one minute of connecting to your Wi-Fi network.



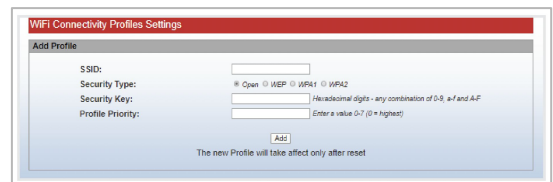
Continued on next page, step 8 →

If you do not have a second smart device follow these steps:

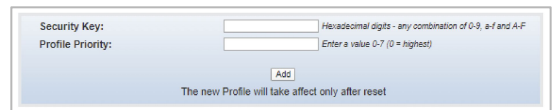
5B Open you web browser, type in one of the following IP addresses - please try the sequence below and use all full stops. If the first IP address does not work, please try the next one.

1 **192.168.1.1/profiles_config.html** OR 2 **192.168.101.1/profiles_config.html**

6B Type the name of your hotspot in the **SSID** field and select **WAP2** for security type.



Type the password for your hotspot in the **Security key** field and set **priority to 1** and press **Add**. The page should refresh.



7B Scroll down and check that your hotspot has been added to the profile list.



8 Finally, turn on the hotspot again by following the steps on page 9/10 and reset your charger's Wi-Fi by turning the charger **off and on** again at the switch on the fuse box/consumer unit.

The LED status light on the Solo 3 or Twin should turn **blue flashing pink** if the connection to the hotspot is successful.



Note: Once connected, the charger will show up in your "connected devices list" (Android only). iOS devices do not yet support this feature; instead, a banner will show up at the top of your screen stating that the smart device has been connected.

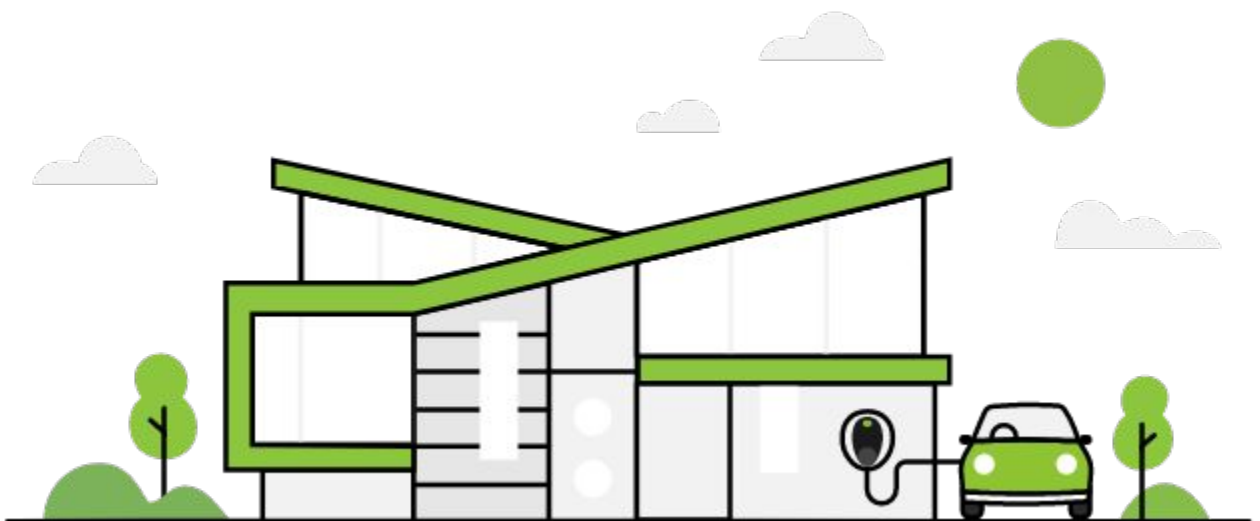
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Join our EV community

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Need advice? The EV community is a knowledgeable and helpful bunch - just give them a shout, we were all new to charging once!

Search **Pod Point** on social media:



pod POINT