

# Fast Charging Media Charger MT7 User Guide

# Media Charger

This user guide covers how to use the Pod Point Media Charger, a 7kW AC fast charger, with the Pod Point App. You can charge up to two vehicles simultaneously.

## 1. Download the Pod Point App



For iOS devices, download on the [App Store](#).



For Android devices, download on the [Google Play Store](#).

You can either create a Pod Point account in our app to use our network or alternatively, use guest access.

If payment is required to charge you will need to top-up the full amount onto your digital wallet or provide your card details.

If the chargers are configured as private, you'll need an account with the email address you signed up with to authenticate charging.

## 2. Understanding the charging-doors

The Media Charger features two charging sockets protected by hinged caps - one on each of its sides.

These are named "Socket A" and "Socket B" in the Pod Point App.

Both sockets are compatible with certified standard mode 3 charging cables and can be used to charge two vehicles simultaneously.



## 3. Media Charger lighting guide

The Media Charger features four lights, two on either side on the side panel and at the top of the charger to inform the driver of the status of each charging socket they are connecting to.



**Blue Light/Flashing Pink**  
Ready to charge



**Green**  
Charging



**Flashing Green**  
Finished charging



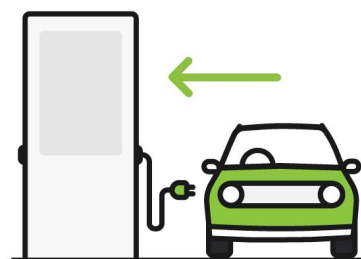
**Flashing Red**  
Error

## 4. Connect your vehicle to start charging

Using your charging cable, connect your vehicle to the Media Charger.

Charging will start immediately, the cable will be locked and a solid green light will be shown via the status light on the top and the side of the charger.

You'll have to confirm your charge using the Pod Point App within 15 minutes or charging will stop.



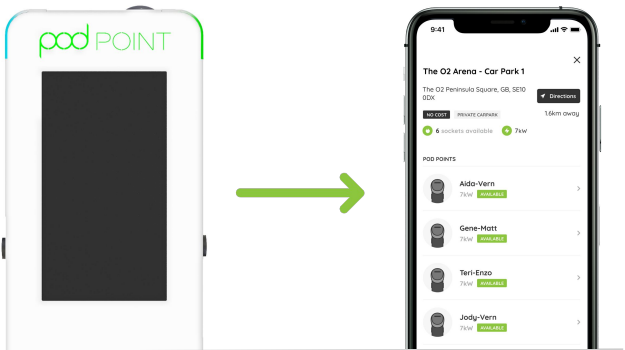
**Note:** Only certified mode 3 cables are to be used on the Media Charger. In-cable adapters or converters are not permitted for use.

## 5. Find your charger in-app

Use the name of your charger on the side panels to locate it within the Pod Point App.

You can also search by the address or postcode of the chargepoint.

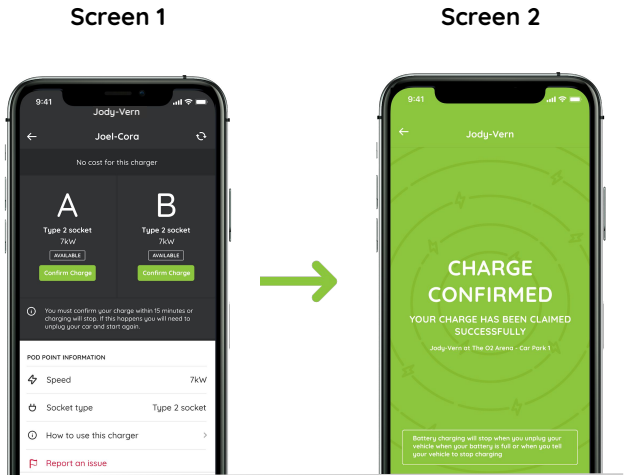
You can also find all of our chargers on the Pod Point Network online [here](#).



## 6. Confirming your charge

To use most of our Media Chargers you will need to **confirm charge** within 15 minutes of your charging session starting via the Pod Point App. If your session is not confirmed then charging will stop.

To confirm your charge simply tap the “Confirm Charge” button in-app underneath the door you are charging from (see screen 1) you will then see screen 2 in-app to confirm you have started charging.

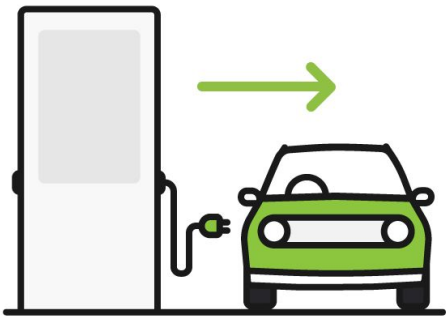


## 7. Ending your charge



Once your vehicle is fully charged the Media Charger status light will be flashing green and the charge from the Media Charger will stop automatically.

Alternatively if you would like to stop charging before your battery is full, simply unlock your vehicle and unplug the cable from your vehicle and the chargepoint socket.





Call us for support on **020 7247 4114**



Email us at **support@pod-point.com**



Tweet us at **@Pod\_Point**



Website: **pod-point.com**

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