

Rapid Charging Terra 54-CJG User Guide



The Terra 54 CJG charger is a 50kW DC rapid charger with a 22kW AC output - charge two EVs simultaneously using both DC and AC charging systems. This user guide is for CJG SKU only - please check with Pod Point if you're unsure of the SKU of your charger.





Charging and paying with the Pod Point App



1. Download the Pod Point App



For iOS devices, download on the App Store.



For Android devices, download on the Google Play store.

You can either create a Pod Point account in our app to use our network or alternatively, use guest access.

If payment is required to charge you will need to top-up the full amount onto your digital wallet or provide your card details.

If the chargers are configured as private, you'll need an account with the email address you signed up with to authenticate charging.

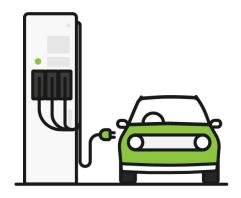


3. Connect your vehicle to start

Using either the AC Type 2 (22kW) or DC CCS/CHAdeMO (50kW) charging cable, connect the Terra 54 to your vehicle.

If you are unsure on which cable to use, please check with your vehicle manufacturer or your vehicle documentation.

After more charging information on your vehicle? Check our <u>vehicle charging guides</u>.

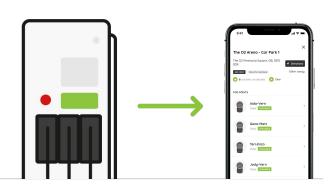


4. Find your charger in-app

Use the name of the charger to locate it within the Pod Point App. The name can be found on the sticker on the front of the unit.

You can also search by the address or postcode of the chargepoint.

You can also find all of our chargers on our online **Charge Map.** (charge.pod-point.com)



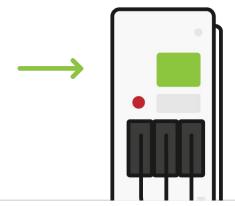


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6. Press start on the Terra 54 touchscreen

Press the start button the Terra 54's touch screen, you'll then be asked to authenticate your charge within the Pod Point App.



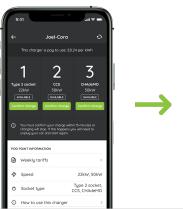
6. Confirm to start charging

To successfully start a charge on the Terra 54 CJG, you will need to **confirm charge** via the Pod Point App.

If your session is not confirmed then charging will not start.

To confirm your charge simply tap the "Confirm Charge" button in-app underneath the cable selection you are charging from (see screen 1) you will then see screen 2 in-app to confirm you have started charging.

1. Charger detail screen



2. Charging screen



7. Stopping a charging session

You'll be able to stop your charging session via the Pod Point App - press the orange button underneath the charging cable you're using wait a few moments and charging will stop.

Until you've fully stopped charging your charging cable will be locked in place for security.

Even if you press stop on the Terra 54's screen - you'll have to stop via the Pod Point App.

